

Product Change Note

Topic AssistNow Service Credentials Change
UBX-18047575

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1 Affected Products

Product Name	Order Code	Type No	Firmware	Remarks
AssistNow Service	N/A	N/A	N/A	

2 Type of Change

- Hardware modification
- Firmware update
- Documentation update
- Others

3 Description of Change

Change of service access credentials.

u-blox is continuously improving the quality of its services, and as a result of these continuous improvements, it has decided to implement a change of the customer credentials required to access AssistNow GPS-only service at agps.u-blox.com. (See the Customer Impact below for more details.) This step is deemed necessary to ensure the integrity and availability of the service in the future. u-blox will re-issue the new credentials during the 90 days following the date of this notice. During this grace period, the new credentials will work alongside the old ones, which will be permanently disabled once the changes are fully effective.

4 Schedule

The new credentials will be issued within 90 days of the date of this notice. All replaced credentials will cease to function by March 1, 2019.

5 Customer Impact and Recommended Action

- This change only affects products using the AssistNow GPS-only version (used typically for u-blox 5, 6, 7 and 8 products) and accessing the service available at agps.u-blox.com. It does not affect products using the AssistNow Multi-GNSS service introduced with u-blox 8/M8 products and accessing the service at *.services.u-blox.com.
- Customers who have received this note should contact their u-blox local sales representative and register a valid email account that will be used to issue the new credentials. The account will also be used by u-blox to notify customers of possible service interruptions, improvements, or changes. Please note that failing to register a valid account will result in a service interruption when the change becomes effective.

- Customers who use the AssistNow Online or Offline service as described above, and have received this note, should prepare for changing the credentials used by the products as soon as the new ones are received. Please note that failing to replace the credentials in time will result in service interruption when the change will become effective
- A possible service discontinuation will not affect the general functionality of the products, but only the capability to acquire assisted data to reduce the acquisition time and the time to first fix.
- The new credentials must replace the old ones and must be kept secret within the customer organization.
- If you have questions about this change note, please contact your u-blox local sales representative.